

## Find your way to Sparkasse Online branch and internet banking



Complete your banking easily and conveniently online – wherever and whenever you like.  
24/7, every day of the year at:  
[www.sparkasse-staufen-breisach.de](http://www.sparkasse-staufen-breisach.de)

- Online service with no opening hour restrictions
- Online banking explained in a few short steps
- Modern, secure banking
- Edit addresses, specify transaction limits and much more
- Information on a range of topics such as accounts and cards, saving and investing, real estate financing and insurance, stocks and shares, and international payments

Go straight to the service centre in our online branch to access additional services.



## Sparkasse app Germany's most-used banking app



- Anytime and anywhere: secure banking on your smartphone or laptop.
- Quick and easy: view balances, make transfers and set up standing orders.
- Multibanking: manage any number of online accounts, including those from other banks.
- Account alarm: be in the know when anything changes on your account.
- Card control: decide for yourself what your card can do.

## Have you tried our...?

- Online appointment booking  
Need to talk to an advisor?  
Use our online form to book your personal appointment.



- Digital advisory service via video call or telephone  
Receive the same high quality advice as you would in a branch, at your convenience and from any location, on your smart phone, tablet, laptop or PC.

- Mobile payments  
Make easy, fuss-free, secure payments from your digital wallet.



- S-ID Check  
Ultimate security when paying with your credit card online

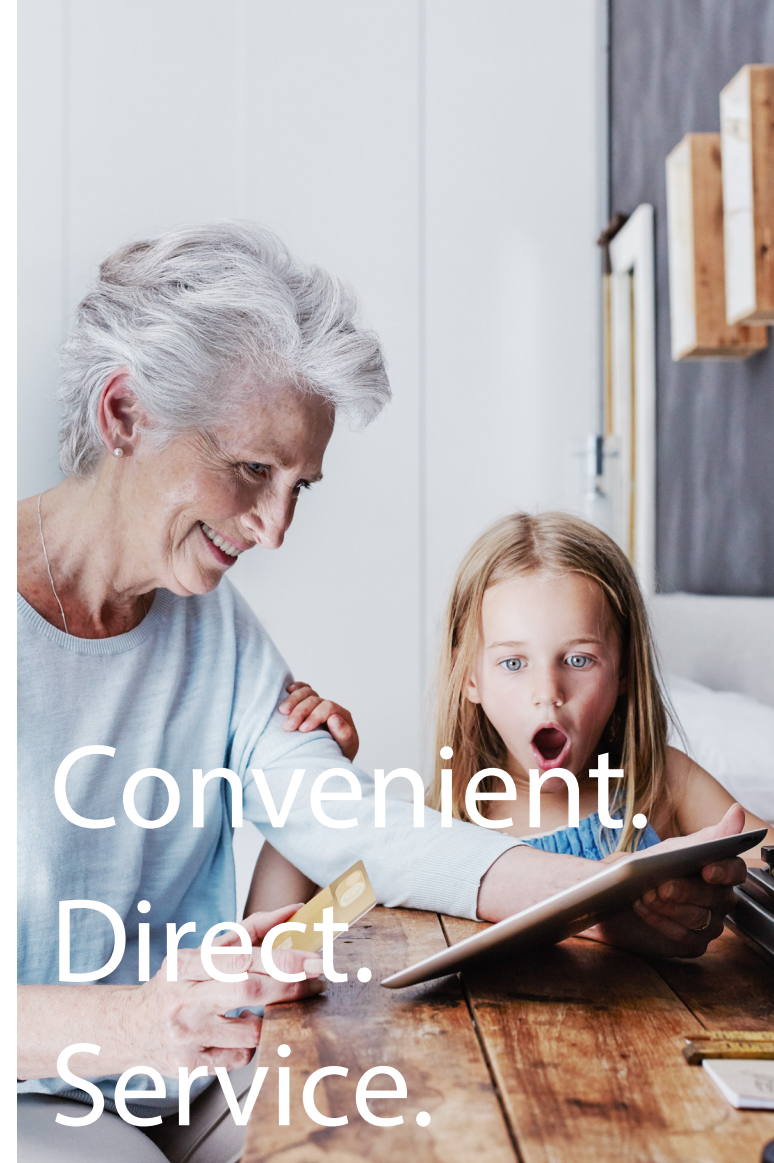


Find the latest information in our online branch:  
[www.sparkasse-staufen-breisach.de](http://www.sparkasse-staufen-breisach.de)

## Internet safety

**Remember:** Sparkasse will never ask you to give out information such as your IBAN, username, PIN, TAN or credit card details either by telephone or email.

More tips for secure online banking can be found here:



Convenient.  
Direct.  
Service.

However you  
choose to reach us,  
a warm welcome is  
always guaranteed!



Sparkasse  
Staufen-Breisach

## Welcome to our Customer Service Centre! Our direct, personal customer service.

Have a specific query that you can't resolve online?  
Chat with us via our online branch  
or dial our service hotline:

# 07633 812 - 0

Our staff are there for you:

**Monday to Friday**                      **8.00am - 6.00pm**

Our Customer Service Centre is located in our Breisach Advice Centre. Trained Sparkasse employees are on hand here to discuss your query in person, and will handle it directly or forward it to the relevant person.

## Access our services in the Customer Service Centre.

- Book consultation appointments
- Online banking (activation, blocking, unblocking)
- Block your Sparkasse card, Mastercard or Visa card
- Set up exemption orders
- Give notice on savings accounts
- Block passbooks if they are lost
- Direct debit refunds
- Searches
- Request certificates
- Order foreign currency and precious metals
- Information on offers and prices  
... and much more

All these services and more  
can be accessed 24/7 in the  
service centre of our online  
branch.



**We're happy to help**  
[www.sparkasse-staufen-breisach.de/ksc](http://www.sparkasse-staufen-breisach.de/ksc)

## Need cash?

An up-to-date list of our ATMs  
can be found here:



- Online at [www.sparkasse-staufen-breisach.de/gaa](http://www.sparkasse-staufen-breisach.de/gaa)
- In the S-App under Filialen und Geldautomaten  
(Branches and ATMs)

Send us a message:

Email: [info@sparkasse-staufen-breisach.de](mailto:info@sparkasse-staufen-breisach.de)

Fax: 07633 812 - 9910

By post: Sparkasse Staufen-Breisach  
Postfach 1162, 79216 Staufen

or  
Münstertäler Straße 2, 79219 Staufen  
[www.sparkasse-staufen-breisach.de](http://www.sparkasse-staufen-breisach.de)



# Find your way to us

Direct. Convenient. Digital.

How to contact us:

- [www.sparkasse-staufen-breisach.de](http://www.sparkasse-staufen-breisach.de)
- Sparkassen-App
- Customer service chat in our online branch
- Customer service hotline: 07633 812 - 0

Wenn's um Geld geht



**Sparkasse  
Staufen – Breisach**